### **Smart Protection:** the best solution to protect your connected heating system



Keeping the performance of your product consistent throughout its lifespan is very important. That is why we offer you Smart Protection. Our Ariston extended service packages are tailored to your ever-changing needs.

Smart Protection now combines the benefits of extended warranty with all the added benefits of Ariston NET in a single package at no additional cost, allowing you to get the most out of your heating system.

Protect your purchase and remain worry-free. With our Smart Protection package you will be guaranteed long-term comfort and absolute peace of mind.



### HOT WATER | HEATING | RENEWABLES | AIR CONDITIONING

Customer Service: customer.service.uk@ariston.com | 0333 240 8777 Sales: salesoffice@ariston.com | 0333 240 6666



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# **Smart protection** For total peace of mind

### **Choose Smart Protection** and enjoy all of its benefits

#### Higher efficiency & total transparency

/ Remote performance optimisation & heating management.

- / Timely and effective technical support.
- / Guaranteed genuine Ariston spare parts.

### Total peace of mind

/ Product monitoring and support by Ariston Service Network.

- / Remote assistance and early intervention in case of issues.
- / Higher product uptime & longer product life cycle.







## Smart Protection - up to 12 years of guaranteed assistance

### Activation:

/ During the first start up of the product

### Services included:

/ Remote diagnostics

/ Remote assistance / Active care

/ Tutoring Service

/ User report management

#### FOR HEAT PUMPS AND **HYBRID SYSTEM**





3

REAL TIME NOTIFICATION













# Ariston NET Home gets smarter, life gets simpler

By subscribing to Ariston Smart Protection, you can unleash the full potential of the free Ariston NET app at no extra cost. Thanks to that, the Ariston Service Network will have at its disposal, a unique set of tools to give you the best level of assistance in the shortest time possible - even remotely.





If your system has a fault or is not working properly, you are notified in real time through the app. Being able to address any error immediately along with the right information will help our technician NOTIFICATION solve any issues in the shortest time possible.



The system parameters can be adjusted remotely via the internet. Our technicians can manage your product's settings to ensure top performance. If your product has a fault, the Ariston Service Network may be able to resolve it remotely, in real time, and with no need for an on-site visit.

Through artificial intelligence, the platform enables our service network to predict a fault and intervene before it occurs. This ensures continuous comfort.



powered by Artificial Intelligence